



केन्द्रीय उत्पाद शुल्क आयुक्त का कार्यालय : तिरुच्चि  
नं.1, विलियम्स रोड, कन्दोन्नय, तिरुच्चिरापल्लि - 620 001

OFFICE OF THE COMMISSIONER OF CENTRAL EXCISE & SERVICE TAX  
NO. 1, WILLIAMS ROAD, TIRUCHCHIRAPALLI - 620 001.  
Phone 0431 2411195 email cextrich@excise.nic.in Fax 0431 2411583

TRADE NOTICE NO:01/2015

Dated: 14.01.2015

SUB: Initiatives towards good governance- Reg.

-X-X-X-

The Central Board of Excise and Customs, New Delhi (CBEC) has taken several initiatives towards non-adversarial tax administration, trade facilitation, simplification of procedure, modernization of the tax system, expansion of tax base and improvement of compliance with the objective of ensuring good governance.

As part of such initiatives, CBEC has decided that one day of the week viz. Wednesday (9 a.m. to 1 p.m) may be designated as Tax payer's Day, wherein the Heads of all offices in the field will meet the taxpayers without any prior appointment in order to address their grievance expeditiously.

Accordingly, it is hereby informed that the taxpayers under the jurisdiction of the Central Excise and Service Tax Commissionerate, Tiruchirappalli may meet the Heads of the Offices of this Commissionerate without prior appointment between 9 a.m. and 1 p.m. on every Wednesday in order to get their grievances addressed expeditiously.

A text of the Board's letter F.No. 296/267/2014-CX.9 dated 07 January,2015 on the above subject is reproduced herewith. The contents of this Trade Notice may be brought to the knowledge of all constituent members of Trade Association/ Chambers of Commerce/Industry.

{Issued from file C.No.IV/16/03/2014-C.Ex.Pol.PF-1}

(J.JAYABHARATHI)

ASSISTANT COMMISSIONER(TECH)

To  
As per mailing list  
All Section in Hqrs.Trichy

F.No.296/267/2014-CX.9  
Government of India  
Ministry of Finance  
Department of Revenue  
Central Board of Excise & Customs

New Delhi, the January-07,2015,

To  
The Chief Commissioner s(AB)

Sir/ Madam,

Sub : Initiatives towards good governance- Reg

You are aware that the Central Government has placed great emphasis on reform oriented non-adversarial tax administration. The Central Board of Excise and Customs has taken several initiatives over the years to facilitate trade and simplify procedures to reduce interface between the tax officials and the tax payers. It is our mission to achieve excellence in the formulation and implementation of Customs, Central Excise and Service Tax policies and enforcement of cross border controls for the benefit of trade, industry and other stakeholders.

2. It is reiterated that the indirect tax administration considers all tax payers as the corner stone of our economic independence and prosperity. Therefore it is important to further simplify and modernize the tax system, expand the tax base and improve compliance. This is in tandem with the Central Government's objective to ensure good governance. To this end, it has been decided that one day of the week, viz. Wednesday (9AM to 1 PM) may be designated as Taxpayers' day wherein heads of all offices in the field will meet the taxpayers without any prior appointment in order to address their grievance expeditiously.
3. Trade/Industry Association etc. may be suitably informed. This decision may also be locally publicized through Press Note.
4. The receipt of these instructions may be acknowledged.

Sd/...  
(Surendra Singh)  
Under Secretary (CX.9)